

Frequently Asked Questions And Answers for schools in NHS Highland area



FAQs related to symptomatic individuals

1. My child has symptoms that could be COVID-19. What should I do?

If your child has symptoms of COVID-19 then you should not send them to school.

Please look at the guidance on NHS Inform (www.nhsinform.scot) and arrange a test via the Government Portal. The rest of the family should also isolate until you know the result. If the result is positive, then you will be provided with further advice from NHS Highland's contact tracing team who work with the Health Protection Team.

2. A member of my household has symptoms of COVID-19. Can my child attend school?

No, they should not attend school. If anyone within a household has symptoms of COVID-19 the whole household must isolate for 14 days from the date the symptoms started. If the individual with symptoms is tested and receives a negative result then your child should be able to return to school as long as there are no other symptomatic people within the household. (This advice is not applicable for individuals that have been identified as contacts of a confirmed case).

3. What will happen if the result is negative for my child, or for a member of staff?

If a COVID-19 test is negative and the child/staff member is fully recovered, and without a fever, for 48 hours, then they can return to school/work if no one else in the household has symptoms. (This advice is not applicable for individuals that have been identified as contacts of a confirmed case).

4. I have heard that a child who was in my child's class at school is being tested for COVID-19. Do I need to do anything?

As long as your child is well then you do not need to take any action.

If the testing is positive and your child is identified through contact tracing as a contact of a case, you will be contacted through NHS Highland's contact tracing team. In the event of a confirmed case in a school, the School, Education Department and NHS Highland's Health Protection Team will meet and decide who else needs to be notified and any other action required.

5. I have heard that a teacher/staff member/pupil was at school with symptoms today. What should I do?

Please contact the head teacher, who is best placed to investigate. They can then involve the Education Department and/or Health Protection Team as needed.

Continued

FAQs related to confirmed cases

6. Can an individual parent be sure they will be notified anytime there is a case of COVID-19 in a child or staff member at their child's school?

NHS Highland's Health Protection Team will follow up and provide advice and, in conjunction with the Education Department and the school, will agree what notification is required, e.g. to one class, several classes, whole school etc. This approach has been risk assessed to ensure the confidentiality of individuals involved.

7. A parent has been notified their child has a positive test for COVID-19. What should we advise them?

The parents will be contacted by NHS Highland's contact tracing team who will ask a series of questions to inform what actions are required. The child and their household need to stay in self isolation and follow the advice from the contact tracers. NHS Highland's Health Protection Team will also make contact with the school to provide advice in the event that one of the school pupils tests positive and has been in school during their infectious period.

8. A member of the school staff has been notified that they have a positive test for COVID-19. What should we advise them?

The staff member will be contacted by NHS Highland's contact tracing team who will ask a series of questions to inform what actions are required. The staff member and their household members need to stay in self isolation and follow the advice from the contact tracers. NHS Highland's Health Protection Team will also make contact with the school and provide advice in the event that one of the school staff tests positive and has been in school during their infectious period.

9. A member of my household has had a positive COVID-19 test. My child has no symptoms, and has had a negative test. Can they return to school?

No, they cannot return to school. Your child is a household contact of a case of COVID-19 and is required to isolate for 14 days. It is important to highlight that a negative test is only valid at the point of testing and your child could still be incubating the infection.

10. I have heard that a child who was in my child's class at school has COVID-19. Do I need to do anything?

Whenever a confirmed case is identified, NHS Highland's contact tracing team will first contact the family of a case to provide advice and to identify their child's contacts. If your child is then identified as a contact then you will be contacted by NHS Highland's contact tracing team.

In the event of a confirmed case in a school, the School, Education Department and NHS Highland's Health Protection Team will meet and decide the actions required.

11. One of my children has been identified as a contact of a confirmed case but my other child has not been identified as a contact. Neither of them have symptoms. Do they both need to isolate?

The child who has been identified as a contact of a confirmed case needs to isolate for 14 days. The rest of your household, including your other child, do not need to isolate as you are 'contacts of a contact.'

Continued

FAQs regarding communications

12. I have heard that a child/teacher/staff member has tested positive for COVID-19. Can you confirm this?

All information relating to a case is confidential patient information. As such, case specific details relating to individuals will not be shared.

13. Staff with underlying health conditions and parents whose children have underlying health conditions have requested that they be advised when a symptomatic pupil is identified. Can we provide this information?

It is not possible to share this information as this is confidential patient information. As such, case specific details relating to individuals will not be shared. The protective measures schools are taking are sufficient in the absence of a positive test.

Other FAQs

14. A pupil in my child's class is returning from an area that is subject to quarantine restrictions upon return to the UK. Can they return to school?

No, they should not return to school as they need to isolate for 14 days from their arrival in the UK.

15. I have heard that schools are taking the temperature of both pupils and staff members. Should all schools be doing this?

We do not advise temperature testing as routine because there is not enough evidence to show it is effective and may lead to false reassurance. Another reason for not advising routine temperature checking is because a pupil or staff member may not have a temperature but may have other symptoms.

16. If there are several children in the same class who develop symptoms at school and need to go into self isolation before being picked up, can they self isolate in same room?

Several children from the same class can self isolate in the same room whilst awaiting collection. Children from different classrooms will need to self isolate in a different area.

17. Can we use electric fans in school?

We advise against using fans in closed environments, such as a classroom, as it may circulate virus particles further. We recommend opening windows and doors to improve airflow, where possible and compliant with health and safety regulations.

18. Can we go abroad for a family holiday/skiing, for example, at Christmas?

The Foreign and Commonwealth Office currently advises against all but essential international travel. Advice about travelling abroad is available on the UK Government website (www.gov.uk/foreign-travel-advice). This is constantly being updated.

Accessing a Covid – 19 Test in Argyll and Bute

Adults and children with symptoms of Covid-19 should be tested as soon as possible and within 5 days of symptoms appearing. These symptoms include a new and persistent cough; a high temperature; or a change in ability to taste/smell.

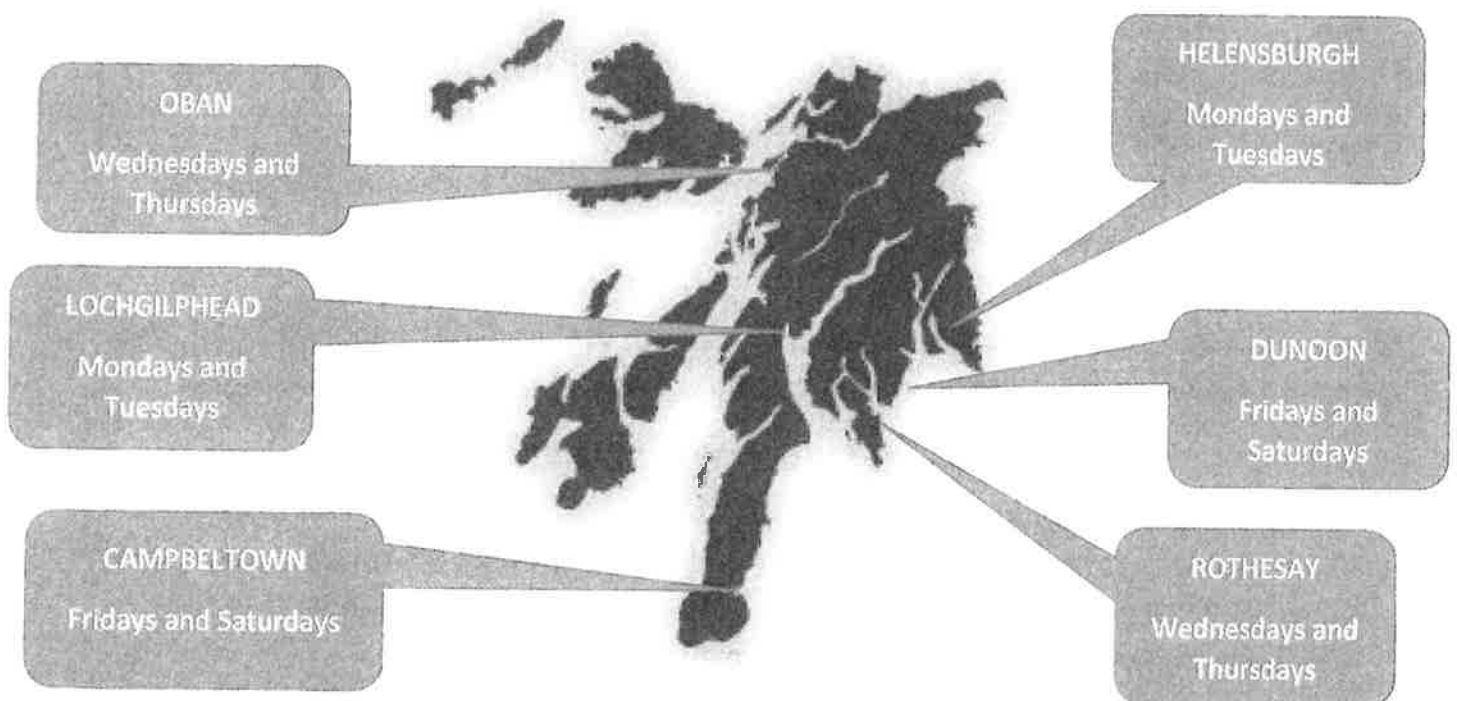
Members of the public should book a test here (it is best to do this after 7pm for next day locations):

<https://www.nhsinform.scot/self-help-guides/self-help-guide-access-to-testing-for-coronavirus>

Anyone without internet access or unable to travel to a testing centre should call NHS 24 on 0800 028 2816 to book a test.

This is sometimes called the “Government Testing route”. Testing takes place in the following mainland locations each week at drive-through Mobile Testing Units (MTUs), for example leisure centres.

There is also a testing centre at Glasgow Airport for people who are close enough to travel there.



These days are effective until 1 September 2020. After this point the days and locations may be different.



It may also be possible to book a home test kit (although this is subject to availability and your postcode): <https://www.nhsinform.scot/self-help-guides/self-help-guide-access-to-testing-for-coronavirus>

For medical advice about symptoms that are getting worse phone NHS 111.

Getting Tested on the Islands

Bespoke arrangements have been developed for people with symptoms who live on or who are visiting the islands. This involves collecting home test kits from these community locations:

ISLAND	PICK-UP POINT
Coll	The Coll Hotel 01879 230334
Colonsay	District nurse based at surgery 01951 200328
Gigha	District nurse by phoning 07586271412 or the surgery at Muasdale on 01583 421206
Iona	Via Mull Hospital 01680 300392 (with local pick-up TBC)
Islay	Bowmore Hospital 01496 305 308
Jura	Bowmore Hospital 01496 305 308 (local Jura pick up available)
Lismore	Isle of Lismore Cafe, Port Acharrin, Lismore 01631 760020 (11-4pm)
Mull	Mull Hospital 01680 300392
Tiree	GP Surgery 01879 220323

When a home test is collected it must be registered online to ensure the person taking the test gets their results by text message: <https://www.test-for-coronavirus.service.gov.uk/register-kit>

Completed self-test kits must be delivered back to the advised collection point asap and not posted via Royal Mail. This ensures delivery to the lab within 72 hours.

Key Messages about Results

- Symptomatic people and household members must self-isolate until tested.
- If result is negative, your temperature has been normal for 48 hours, and no-one else in your household has symptoms, you no longer need to self-isolate (this does not apply if you have had contact with a confirmed case).
- If the result is positive then you should self-isolate for the remainder of 10 days from the onset of symptoms and the rest of your household should self-isolate for the remainder of 14 days from the date of onset of your symptoms.
- Household members should get tested if they develop symptoms or if advised to by NHS Highland's Health Protection Team.